

An event produced by
consilient

INTERNATIONAL HEALTH INSURANCE FORUM

East Africa event

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International Health Insurance Forum 2022 East Africa event

20 - 22 April
Marriott Hotel
Kigali, Rwanda

Partnerships, products and technology
Three essentials for sustainable healthcare financing systems

Volcanoes National Park, Rwanda

Event Affiliate



Strategic Partner



Travel Partner



Media Partner



Event support



Welcome to our fourth Africa event

The art of good conference production

The art of good conference production relies upon relevant content, engaging speakers, first class facilities and ensuring the event not only educates and informs the audience but provides value for money.

Beyond that, it should offer great networking and be an enjoyable experience for all involved.

The profusion of video conference events during the Covid-19 pandemic has provided some innovation but often the technology is not used to its best and audience attention and engagement is poor with reduced networking success.

There have been very few in-person events in recent years dedicated to health insurance as a health system financing tool. We are changing that.

Our format

In 2018 we believed that a new format was required to bring alive health insurance conferences and make them relevant to a wider audience. We believe that smaller, more intimate events offer greater, more valuable networking and knowledge transfer opportunities. We saw this format succeed at a number of events in Europe over the previous two years.

Our events have been changing the *status quo* of in-person events which are re-emerging in some parts of the world as travel restrictions constantly change.

Whilst the themes should be relevant to the broader region, speakers should have global experience to bring insights from other parts of the world.

Our events are “**quality**” not “**quantity**” events. Importantly, they are “**how to do**” not “**what to do**” events.

Our events so far

Since 2018 and despite the pandemic, we have produced events in UAE, Kenya, Ghana and also in Bahrain. This will be our seventh event and our fourth in sub-Saharan Africa.

Why Rwanda?

We aim to rotate the location of our African events between different countries rather than stage it in the same venue every year in order to make it more accessible to a wider audience. We have produced our East Africa event on two occasions in Nairobi and sought a different location for 2022.

Rwanda has shown relative success in using Community Based Health Insurance as a tool to help it reach the goal of Universal Health Coverage and much can be learned from the implementation of the scheme. However, despite some attempts, the use of technology to achieve efficiencies in both social and private health insurance remains low. This is something which we will explore.

The themes

Not only **technology** but also **partnerships** between public and private sectors and between different private sectors such as banks, telcos and insurers are important to the sustainability of the system whilst **products** also need to be affordable and accessible. These are the essentials for sustainable health financing systems and are the themes for this forum.

A different calibre of speaker

Several of our speakers will have experience of speaking at conferences around the globe and will generally be high level executives who can bring their globally acquired experience to our audience.

But we can equally learn from regional speakers who have experience of their own markets which have different challenges. The opportunity for knowledge transfer between speakers from outside the region and within the region is enormous.

The audience

We expect the forum to be attended by insurers and reinsurers, intermediaries, regulators, IT firms, financiers, telcos, pharmacos and healthcare providers.

I hope our approach will inspire you!



Robin Ali
Head of Program Content
International Health Insurance Forum series

Your program

(Subject to last minute changes according to speaker availability)

20 April 2022

1930 - 2200 Evening reception (complimentary for all Forum attendees)
Mingle informally with delegates, sponsors and speakers as you enjoy food and beverages on the terrace of the Kilimanjaro Ballroom

21 April 2022

0800 - 0900 *Registration and refreshments*

0900 - 0905 Event producer's welcome

Robin Ali

Head of Practice, The Consilient Consultancy Limited and Head of Program Content, IHIF

0905 - 0915 Chairperson's welcome address

Sonia Umwari

Marketing and Communications Specialist, Old Mutual Insurance, Rwanda

0915 - 0930 Opening ministerial address

Dr Daniel Ngamije

Minister of Health, Government of Rwanda

0930 - 1000 The Rwandan approach to achieving Universal Health Coverage

Dr Regis Hitimana

Deputy Director General – Benefits, Rwanda Social Security Board, Rwanda

1000 - 1030 Healthcare provider perspective: Key challenges and opportunities in the East African health sector

Danny Mutembe

Vice-president, Rwanda Healthcare Federation, Rwanda

1030 - 1100 *Refreshment break and networking*

1100 - 1145 A Ghanaian perspective: A fireside chat with the CEOs of two leading health insurers from Ghana

Mrs Nancy Ampah

Chief Executive Officer, Nationwide Medical Insurance Limited, Ghana

Elton Afari

Chief Executive Officer, Equity Health Insurance Limited, Ghana

1145 - 1230 Panel session A: Identifying initiatives to build trust in and achieve scale for social health insurance schemes

Mr Herbert Asimwe, Director, Banking and Non-Banking, Ministry of Finance and Economic Planning

Dr Regis Hitimana

Mrs Nancy Ampah

Danny Mutembe

1230 - 1400 *Lunch and more networking!*

Theme 1: Partnerships that extend the accessibility, affordability and sustainability of universal health coverage

- 1400 - 1430 Session 1: Including the excluded: how should the public sector work with the private sector in financing healthcare access for all?
Ezekiel Macharia FIA
CEO and Chief Actuary, Kenbright, Kenya
- 1430 - 1500 Session 2: How partnerships between insurers and telcos are improving the reach of universal health coverage
George Odera
Actuary & Innovation Lead, M-PESA, Safaricom, Kenya
- 1500 - 1530 Refreshment break and networking*
- 1530 - 1600 Session 3: How telemedicine is improving accessibility to health service delivery in rural areas
Elizabeth Adeshina
Founder and CEO, Wazima Health, United Kingdom
- 1600 - 1630 Session 4: How can telehealth providers become pan-African and what are the regulatory obstacles?
Dr Egbe Ofiso-Dawodu
Founding Partner, Anadach Group LLC, United States of America & Nigeria
- 1630 - 1715 Panel session B: What more should be done to embed mobile technology and telehealth as cornerstones of accessibility, affordability and sustainability?
George Odera
Elizabeth Adeshina
Nancy Ampah
- 1715 - 1730 Chairman's summation and close of the day's session

22 April 2022

0900 - 0930 Arrival refreshments

- 0930 - 0945 Chairperson's opening
Sonia Umwari
Marketing and Communications Specialist, Old Mutual Insurance, Rwanda

Theme 2: Products that can complement and supplement social health insurance schemes

- 0945 - 1015 Session 5: How private health insurance can support social health insurance schemes
Sheila Kirika Gatu
Resident Actuary, Zamara Rwanda, Rwanda
- 1015 - 1100 Panel session C: What is the best way to integrate private health insurance products with a national health insurance system?
Nancy Ampah
Elton Afari
Sheila Kirika Gatu

1100 - 1130 Refreshment break

Theme 3: How technology is changing both social and private health insurance

- 1130 - 1200 Session 6: How technology can improve and manage enrolment in social health insurance schemes
Elton Afari
Chief Executive Officer, Equity Health Insurance Limited, Ghana
- 1200 - 1230 Session 7: How technology can be used to improve the reimbursement and claims management process
Ayandev Saha
General Manager, K M Dastur Reinsurance Brokers Pvt. Ltd., India
- 1230 - 1345 Lunch and a chance for more networking*
- 1345 - 1415 Session 8: How the adoption of medical coding has improved efficiencies in payer-provider relationships
Dr Zuberi Muvunyi
Chief Medical & Operating Officer, EDPU Africa Ltd, Rwanda
- 1415 - 1445 Session 9: How AI/ML is changing risk assessment and claims adjudication
Mandla Moyo
Senior Manager, Actuarial & Insurance Solutions, Deloitte & Touche, South Africa
Claire Gavine
Senior Manager, Actuarial & Analytics Solutions, Deloitte & Touche, South Africa
- 1445 - 1515 Session 10: How technology is helping tackle errors, fraud, waste and abuse
Cleophas Obiero
Country Manager, Smart Applications International Ltd, Rwanda
- 1515 - 1545 Refreshment break*
- 1545 - 1615 Session 11: How can technology enable the implementation of Diagnosis Related Groups in African countries as a replacement for fee for service and capitation models?
Dr Eric Mbutia
Clinical Director, Ilara Health, Kenya
- 1615 - 1700 Panel session D: What initiatives are needed to assist African countries to implement tech solutions that will vastly improve health financing system efficiencies and sustainability?
Dr Zuberi Muvunyi
Elton Afari
Ayandev Saha
Cleophas Obiero
Dr Eric Mbutia
- 1700 - 1715 Chairperson's remarks and close of IHIF 2022 East Africa Event

Venue

Marriott Hotel, Kigali, Rwanda

The Kigali Marriott is conveniently located near the Nyarugenge financial district and the Kigali Convention Center. It is also just 7 miles from Kigali International Airport (KGL).

This impeccable luxury hotel provides spacious, modern accommodation with deluxe amenities and premium services. In-room amenities include flat-screen TVs, ergonomic workspaces and complimentary Wi-Fi access for Marriott Bonvoy members.



Conference facilities

Our event utilizes the Kilimanjaro Ballroom function suite whose features include LCD projectors, high-speed Wi-Fi access and temperature control.

The exhibition area will be outside the main conference room and will also serve as the refreshments area. Lunch will be served in Soko Restaurant.



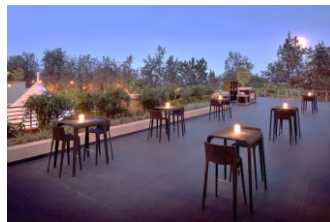
Main conference room



Exhibitors' area



Outdoor terrace of Soko Restaurant



Prior evening reception venue

Registration details

Ticket prices are as shown below. The price includes:

- Attendance at the two main forum days (unless one day delegate rate is selected)
- Attendance at the complimentary prior evening food and drinks reception on 20 April on the Kilimanjaro Ballroom Terrace (Foyer if raining. All delegates)
- All refreshments and lunch on both forum days (or single day in case of one day delegates)

Ticket type*	Discount on standard ticket rate	RWF**	USD**	EUR***	Availability and conditions
Standard ticket	n/a	326,104	320	290	Freely available. No time limit
25% early booking	25%	244,016	240	217	Booking deadline 14 April 2022
Group rate	25%	244,016	240	217	Available to 3 or more delegates employed by same legal entity. No time limit
NGO/NFP delegate	50%	163,052	160	145	Freely available. No time limit
One day delegate	n/a	163.052	160	145	Freely available. No time limit

* Ticket types cannot be combined

** Approximate equivalent to the EUR ticket price as at 10 March 2022

*** **Payment currency is EUR** and must be made through our ticketing agent via credit/debit card or via offline direct bank transfer in Euro equivalent (see below)

Accommodation

Accommodation is available at the venue, The discounted rates below in **USD** include American buffet breakfast, internet access and taxes for any number of nights 19 to 22 April inclusive. You should book directly with the hotel using this link <https://www.marriott.com/event-reservations/reservation-link.mi?id=1648219468736&key=GRP&app=resvlink>. These rates are available only until 10 April.

Room type	Rate per night single occupancy	Rate per night double occupancy
Guest Room, King bed	170	200
Junior suite	320	350
Executive suite	4500	4500

Flight discount with RwandAir

We have partnered with RwandAir to provide a 15% discount on flights for the period 15 - 27 April 2022. This offer is available for bookings made up to 22 April. We will provide you with the discount code after you have registered for the event.

Registration and payment

There is a secure online registration and credit card payment facility available through our event ticketing agency at <https://cvent.me/vz70L3> and also accessible at our website www.ihif.global. We can also accept payment by direct bank transfer (when booking select "Bank transfer" option). Cash on arrival options will also be available for those with no access to banking or credit card facilities.

Cancellation

Should a paying delegate wish to cancel we will accept a substitute delegate. Otherwise we will provide refunds on the following basis:

Cancellation before 1 April 2022	75% refund or substitute delegate allowed
Cancellation from 1 April 2022 onwards	No refund but substitute delegate allowed
Full cancellation of group booking	As above schedule
Partial cancellation of minimum group booking (3 delegates)	Substitute delegate only